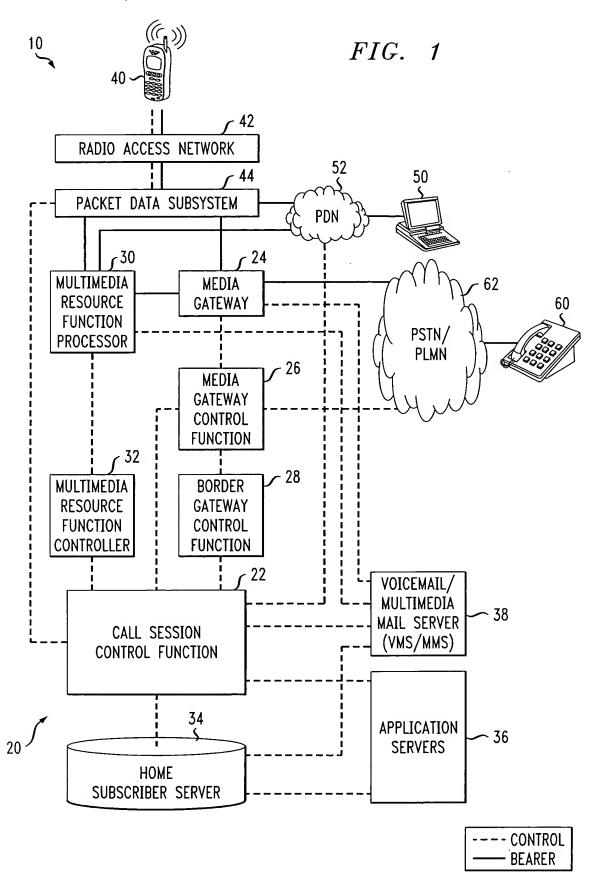
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2/2 r 100 FIG. 2 SUBSCRIBER RECORDS PERSONALIZED 101 OUTGOING VOICE/MULTIMEDIA MESSAGES PERSONALIZED OUTGOING MESSAGES 102 ARE STORED IN VMS/MMS SUBSCRIBER ACTIVATES PERSONALIZED 103 OUTGOING VOICEMAIL/MULTIMEDIA MAIL MESSAGE FEATURE CALL TO SUBSCRIBER IS RECEIVED **- 104** NETWORK NOTICES THAT SUBSCRIBER 105 IS UNAVAILABLE TO TAKE CALL **-** 106 NETWORK FORWARDS CALL TO VMS/MMS ~ 107 VMS/MMS ANALYZES THE CALLER ID NUMBER VMS/MMS PLAYS APPROPRIATE PRERECORDED ~ 108

MESSAGE FOR THAT NUMBER (CALLER)

DATA BLOCK

MESSAGE A

MESSAGE B

MESSAGE C

MESSAGE D

200

200

MESSAGE D

210